



Please give us your views

The 'Kickstart' funding that we were given to improve these services runs out in October 2009 and we need to make some changes to maintain their viability. We must achieve a reduction in resources and we would like your views on our plans.

Please spend a few minutes answering these questions. If you want to say more you can email or write to us:



Go North East Customer Services
Freepost NT 2674, Gateshead, NE8 1BR



customerservices@gonortheast.co.uk



Complete the survey online:
www.simplygo.com

All responses received by **21 August** will be considered for future service planning in this area, with completed surveys entered into a draw to win a month's free bus travel with Go North East.



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- 1** Operation of the 'Doxford Clipper' on a single route via Ryhope has proved very popular, with other services (20X and X35) providing regular links to Doxford International via Durham Road. We plan to operate a single Doxford Clipper service 39 between Sunderland City Centre and Doxford International via Ryhope every 20 minutes on Monday to Saturday daytimes (every 30 minutes in the evening and on Sundays). Buses would extend across the City Centre to Pennywell, instead of North Sunderland.

What do you think about this idea?



- Strongly in favour In favour
 Have no view Against Strongly against

- 2** In North Sunderland, the existing 29, 36 and 39 would be replaced by half hourly circular services 36A and 36C. These would operate alternately in each direction from Sunderland Interchange via Royal Hospital, Enterprise Park, Castletown, Town End Farm, Red House and Witherwack, before returning to the Interchange. This would retain links to the Enterprise Park and Royal Hospital from the north estates.

What do you think about this idea?



- Strongly in favour In favour
 Have no view Against Strongly against

- 3** To improve access to the Hospital and Enterprise Park for residents of Castletown and Hylton Castle, services 36A and 36C would operate a new route. Buses would run from Castletown Broadway via Grange Road (turning circle), Ringway, Ferryboat Lane, Cricklewood Road, Cramlington Road, Cardigan Road and Cheadle Road to Hylton Castle, where they would join the existing route. Service 26 would continue to serve the route via Hylton Castle Road and Craigavon Road (see below).

What do you think about this idea?



- Strongly in favour In favour
 Have no view Against Strongly against

- 4** Service 26 would start from Sunderland Interchange and would operate to Heworth by its existing route. The section of route between Sunderland and Pennywell would be covered by new service 39 (see question 1).

How would this affect your travel patterns?



- I would travel more frequently
 No change
 I would travel less frequently

- 5** Current service 36 would be replaced by new service 39 between City Centre and Pennywell, and the new circular services 36A and 36C.

How would this affect your travel patterns?



- I would travel more frequently
 No change
 I would travel less frequently

- 6** Service 99 would continue to operate at the same frequency, but we would like to adjust the times slightly so that it is better co-ordinated with service 36A/36C between Southwick, Witherwack, Red House, Downhill, Town End Farm and Hylton Castle.

What do you think about this idea?



- Strongly in favour In favour
 Have no view Against Strongly against

- 7** Do have any other suggestions about the route of service 99?

8 Which Go North East services do you use?

Please tick all that apply ✓

- 26/26A
- 29/29A
- 36
- 39/39A
- 99
- Other (please specify)

9 What is the most convenient point for you to board your bus in the City Centre?

Please tick one ✓

- Sunderland Interchange
- Vine Place
- Fawcett Street
- Empire Theatre
- John Street
- Holmeside
- Green Terrace

10 And if different to the above, which is the most convenient point for you to alight?

Please tick one ✓

- Sunderland Interchange
- Vine Place
- Fawcett Street
- Empire Theatre
- John Street
- Holmeside
- Green Terrace

Our Customer Services Team can be contacted by Freepost, telephone or e-mail:



Go North East Customer Services
Freepost NT 2674, Gateshead, NE8 1BR



0845 60 60 260



customerservices@gonortheast.co.uk



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11 Please use the space below for any other comments you would like to make about the service and issues you feel have not been addressed by this survey

Simply pop it in the freepost envelope provided, or post to Head of Customer Services, (Sunderland), Go North East, FREEPOST NT 2674, Gateshead, NE8 1BR. Alternatively, complete the survey online at www.simplygo.com.

Thanks very much for your help

To enter the prize draw, please complete the panel below



All completed details will be entered to the prize draw.

Name: _____

Address: _____

Post Code: _____

What is your age group?

- Under 16
- 16 - 24
- 25 - 39
- 40 - 59
- 60 or over

Are you?

- Male
- Female

Sunderland Area Consultation

Have your say in our public consultation on the following buses routes and you could win a month's free bus travel with Go North East

