



There are a number of changes to services taking place in Gateshead and surrounding areas from 24 and 31 July 2016.

We have based this on the information from the real time systems that are fitted on each bus. This has allowed us to reflect the time it takes to cope with traffic delays throughout the day. We've looked through the data from each route so that we can create timetables that will make our services more reliable for you.

There are also some changes being introduced which offer a number of new connections and travel opportunities, making it easier to travel with us.

A summary of the changes is below.

Changes from 24 July

Coaster 1 & 1A

- The timetable of Coaster 1/1A will be revised to improve reliability. There is no change to the route.

Service 9

- The timetable of service 9 will be revised to improve reliability.

TEN 10, 10A, 10B & 10X

- The timetable will be revised to improve reliability.
- Service 10A will be extended from Rockwood Hill to Blackhall Mill via High Spenn and Chopwell once per hour on Monday-Saturday daytimes, to provide connections from these areas to Ryton and Blaydon.
- A new service 10X will also be introduced at peak times, running via Scotswood Road and Newcastle Business Park instead of Metrocentre.

Service 11 & 11A

- Unfortunately, the number of passengers using service 11 is not enough to justify the continued operation of the service. Therefore this service will no longer operate after 24 July.
- Passengers travelling between Blackhall Mill, Chopwell or High Spennings and Ryton or Blaydon will be able to use service 10A, which will be extended to Blackhall Mill.
- Passengers travelling between Blackhall Mill, Chopwell or High Spennings and Newcastle will be able to use revised service 10A or the existing service 47.
- Passengers travelling between Greenside, Crawcrook or Ryton and Newcastle will be able to use services 10, 10A and 10B.
- Passengers travelling to Newcastle Business Park from Newcastle or Blaydon can continue to do so on ToonLink service 12/12A, which continues to operate up to every 15 minutes.
- Peak time journeys which operate as service 11A to/from Prudhoe via Scotswood Road will continue, but numbered 10X and at revised times.
- Extra journeys will be provided on service 12/12A between Newcastle City Centre and Newcastle Business Park at peak times.

ToonLink 12 & 12A

- To improve access to Newcastle Business Park, there will be some additional journeys at peak times between Newcastle Business Park and Newcastle City Centre.

Service 17 & 17A

The section of route between Wallsend, Benton and Cramlington will continue to operate on its current route and frequency, but will be numbered service 42.

- This new service 42 will continue from Wallsend to North Shields via Howdon and Cobalt along the route of service 80, offering a number of new connections.

The section of route between Whitley Bay, North Shields and Wallsend will continue to operate on its current frequency, but will be numbered service 11.

- On Monday-Saturday daytimes, this new service 11 will terminate in Whitley Bay Town Centre, rather than Seafront.
- The new service 11 will no longer serve Holy Cross – passengers from this area can use revised services 40/41.
- Service 11 will not serve Wallsend Metro on Monday-Saturday daytimes.

From Wallsend, service 11 will continue to Byker, Newcastle and Metrocentre, direct via Shields Road, offering:

- A faster journey to Newcastle.
- New direct connections to Newcastle from areas such as Royal Quays, Percy Main, East Howdon and Willington Quay.

Service 19

- There will be some changes to the times of service 19 to improve reliability.
- We are also pleased to announce that Go North East will operate the evening and Sunday journeys on service 19 from the same date.

Service 29

- There will be some changes to the times of service 29 from 24 July to improve reliability.
- The service will also operate into and out of Gateshead Interchange via Prince Consort Road in both directions to improve reliability.

indiGo 40 & 41

- This service will continue on the same frequency as at present (up to every 15 minutes) but there will be some changes to the timetable.
- The service will operate via Holy Cross instead of Rosehill Bank, to replace service 17.
- In Wallsend Town Centre, journeys to/from Howdon will operate to Wallsend Forum instead of Wallsend Metro, making it easier for you to get to the shops and facilities in the town.
- Journeys to/from Battle Hill will continue to serve Wallsend Metro as now.

NEW service 42

- This new service replaces service 80 and parts of service 17.
- It will run the current route and frequency of service 80 between North Shields and Wallsend, and then operates on the current route and frequency of service 17 between Wallsend, Benton and Cramlington, offering a number of new connections.

Saltwell Park 53 & 54

- There will be some changes to the times of Saltwell Park 53/54 to improve reliability.

CityLink 57

- There will be some changes to the times of CityLink service 57 to improve reliability.
- CityLink service 57 will be extended from Newcastle City Centre to Hadrian Park via Coast Road and Battle Hill to replace service 58 on this section of route, offering new cross-City connections and travel opportunities to residents of East Gateshead.

CityLink 58

- CityLink service 58 will be revised to operate between Heworth and Newcastle only, with a revised frequency of every 12 minutes.
- The section of route between Newcastle and Hadrian Park will be replaced by CityLink service 57, which will continue to provide this connection up to every 20 minutes.
- Passengers currently using service 58X to travel from Gateshead or Newcastle to Cobalt Business Park will instead be able to use new service 11X in the morning, from Stand C at Gateshead Interchange
- In the afternoon, service X39 will be extended to Gateshead to allow you to get home.

indiGo 80

- The current route and frequency will be unchanged, but there will be some changes to the timetable.
- The service number will now be 42.
- From Wallsend, the service will be extended to Benton, Killingworth and Cramlington, replacing service 17 on this section of route, and offering a number of new connections.

Service 95

- The Monday-Friday journey which currently departs Lobley Hill at 0719 will be retimed to operate four minutes earlier.
- Sunday service 95 will be renumbered 11A, but there are no changes to routes or times.

Service 96 & 96A

- Service 96/96A will be renumbered 11.
- The service will continue to operate from Metrocentre to Newcastle via Dunston, Lobley Hill and Gateshead on its current route and frequency.
- In Newcastle City Centre, the service will now depart from the opposite side of the road on Market Street, and leave Newcastle via the High Level Bridge, stopping additionally at St Nicholas' Cathedral. It will no longer serve High Street or Jackson Street in Gateshead.
- From Newcastle, new service 11 will extend to Byker, North Shields and Whitley Bay, offer new cross-City connections and travel opportunities.
- Sunday journeys which operate via Craggside Gardens as service 95 will be renumbered 11A.

Green Arrow 97, 97A & X97

- There will be some changes to the times of Green Arrow 97, 97A and X97.

Service 307

- The small number of journeys on service 307 will no longer operate.
- Passengers from the Coast Road can still travel on our Cobalt Clipper and CityLink services.
- Passengers from Wiltshire Drive are advised to use new service 42 and connect with Cobalt Clipper or CityLink services at the Coast Road/Station Road junction.

Cobalt Clipper 309, 310 & X39

- There will be some changes to the times of Cobalt Clipper 309, 310 and X39 to improve reliability.
- Following passenger requests, service X39 will now stop additionally at Cradlewell.
- In the afternoon, service X39 will be extended from Newcastle to Gateshead to provide a connection for commuters.

New service 554

- From 24 July, we will be providing a new service for commuters to Longbenton, Quorum Business Park and Balliol Business Park.
- This service will operate between Newcastle, Regent Centre, Four Lane Ends and Quorum at peak times.
- It also makes it handy if you work at Regent Centre, and you can change onto our Q3 service at Regent Centre if you work at Great Park.

X66

- The journeys which serve Metrocentre Coach Park will be revised. Only the journeys departing Metrocentre Interchange between 1700 and 1730 on Monday-Friday will operate via Metrocentre Coach Park. All other journeys will omit the Coach Park.

Northern X70 & X71

- Service X70 journey which currently departs Newcastle Eldon Square at 0822 Monday-Friday will be retimed to depart at 0817, and runs five minutes earlier throughout.

Changes from 31 July

Service 82

- Following discussions with Follingsby Park, the Monday-Friday journey which currently departs Heworth at 11.40 for Follingsby Park only will no longer operate.
- All other journeys are unchanged.

Loop 93 & 94

- There will be some changes to the times of a small number of journeys on Loop service 93/94 to improve reliability.

Quaylink Q1 & Q2

- There will be some changes to the times of Quaylink service Q1/Q2 to improve reliability.

Quaylink Q3

- From 31 July, there will be some improvements to Quaylink service Q3.
- The times of journeys will be revised, to improve reliability.
- More journeys from Great Park in the morning peak.
- Following requests from stakeholders and passengers, the service will be extended from St Peter's Basin to Wallsend via Walker, offering a number of new travel opportunities.
- The service will now omit Spiller's Wharf, Cut Bank and Ford Street, operating both directions on Walker Road to simplify the route in this area.
- At Regent Centre towards Great Park, the Q3 will now use Stand A.